



23/03/2020

As you may be aware, the Prime Minister has just announced that we are now at Level 3 regarding the COVID-19 pandemic. This means that there is heightened risk that the disease is not contained. At this level, non-essential businesses should close.

We believe that the health and wellbeing of our community, including patients and staff, must take precedence at times like these and we must do our part to reduce the risk of community transmission however we can. We are therefore following the above directive and closing our practice for the time being.

For you, this means any upcoming appointments you may have with us are postponed until further notice, effective immediately.

At this stage there is no definitive date that we can resume practicing so we will be in contact with a rescheduled appointment when it is safe for us to do so.

Although a delay in treatment can be frustrating, this is an unforeseen development and we deeply regret any inconvenience this may cause. We will continue to update you as new developments regarding your treatment arise and endeavour to continue your treatment as soon as we can, but strongly believe that we must delay in the interests of the health and safety of our community.

Thank you for your understanding at this time. Again, we offer you our deepest apologies for this inconvenience and will be in touch with you as required.

Please do not hesitate to contact us if you have any questions or concerns, although we are physically closed we will be checking messages and will endeavour to get back to you as soon as possible.

Stay safe and we will get through this together.

Sincerely

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